

Power Platform In 2026-2028

What Power Platform Development Will Mean In The AI Era

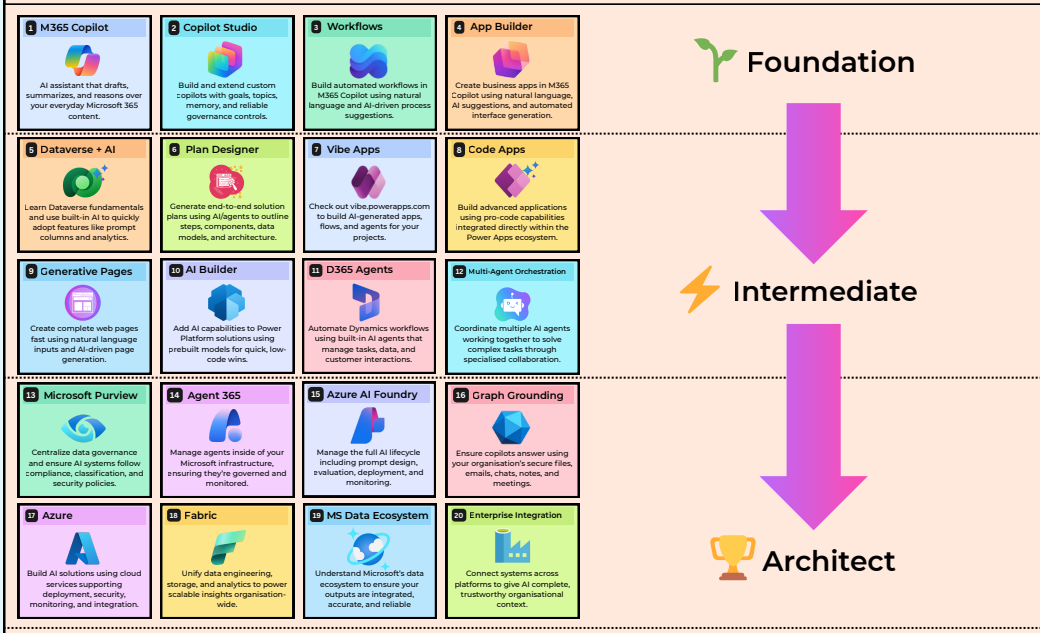
TECHNICAL STACK

 Copilot Studio	Design and deploy Copilots with GenAI capabilities. Orchestrate dialogs, hand repetitive tasks off to humans and integrate backend data.	 AI Builder	A low-code capability that allows you to add AI models directly into your apps and flows. You can use ready-made models for tasks or train custom models.
 M365 Copilot	AI assistant that gives you a chat-like experience, much like ChatGPT, but connected to your work context. Can also be extended with Copilot Studio .	 Power Platform	Suite of tools that empowers anyone to build apps, automate workflows, analyse data, and create intelligent agents with little or no code. AI integrated across every application.
 AI Foundry	A powerful environment for building, training, and deploying custom AI and machine learning models. Best suited for advanced AI scenarios where you need full control over the model pipeline. It also provides tools for experimentation, model governance, and large-scale deployment, making it ideal for enterprise-grade AI solutions.		

SUPPORTIVE TECHNOLOGIES

 Azure	The backbone for running AI solutions securely and at scale. It provides the integration layer that connects solutions to advanced AI services.	 Fabric	Data platform that prepares and manages the large datasets AI needs. Centralises data pipelines, analytics, and governance, so AI models can deliver better insights.
 Agent365	Manage agents inside of your Microsoft infrastructure, ensuring they're governed and monitored. Supports Agents even outside of the Microsoft stack.	 Microsoft Purview	Centralize data governance and ensure all AI systems comply with your organisation's security, classification, and regulatory policies. Critical for governance.
 Dataverse	The secure data foundation for Power Platform. It stores and manages business data with built-in logic and relationships, providing a base, "single source of truth" for AI Solutions. It also enables AI to reason over consistent, structured data rather than disconnected spreadsheets or silos.		

CORE CONCEPTS TO UNDERSTAND



STAYING AHEAD

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 Power Hour Newsletter	Subscribe to the Power Hour Newsletter for the latest Power Platform updates.
 Reza Dorrani	Keep up with all of the Power Apps updates (especially in this Vibe era).
 Lisa Crosbie	My go-to person for everything Copilot, Copilot Studio, or Microsoft AI Related.
 April Dunnham	Awesome for keeping up with Power Platform and Copilot Studio updates.
 AI Learning Hub	Start your AI Learning journey with challenges, documents, and training.
 Fabric Official Docs	Your main hub for learning and understanding Microsoft Fabric.
 Responsible AI Docs	This is fun, but let's do it responsibly. Check out Microsoft's Responsible AI Framework.

BOLD PREDICTIONS FOR 2026-2028

	PREDICTION	JUSTIFICATION	HOW TO APPROACH	IMPACT
	Power Automate becomes 'legacy'; agent flows take over.	Agent Flows are already mirroring Power Automate's design. Maintaining two automation tools that solve the same problem doesn't scale - commercially or technically. As Microsoft pushes deeper into agent-driven automation, Power Automate starts to look more like the "legacy" layer they're gradually replacing.	I can't tell you to shift everything to Copilot Studio for a multitude of reasons, one being that licensing is more expensive. But where agent flows add clear value , start adopting them. Treat Copilot Studio as the future and move in that direction intentionally.	★★★★★★
	AI will generate <i>trusted</i> Dataverse models from plain language.	Plan Designer and Dataverse AI can already draft data models, but the results aren't reliable enough yet. Over the next few years, that flips. As these tools mature, their ability to model relationships and long-term structures will outperform our own. We'll trust Dataverse-generated schemas more than hand-built ones - because they'll see patterns we never could.	Plan Designer and Dataverse AI are improving fast. Document your processes clearly so the AI has the context it needs to generate strong, reliable models - and refine them rather than building from scratch.	★★★★★☆☆
	Most citizen development happens inside M365 Copilot.	M365 Copilot is quickly becoming the real home for citizen development. With workflows and app builder, most users won't need Maker Studio, developers, or ALM to build what they need. Power Apps Studio becomes the domain of professional builders, while M365 Copilot evolves into the primary hub for lightweight apps, automations, and personal solutions.	Enable users to build simple apps and automations inside M365 Copilot, while you provide guardrails. Use Agent 365 to govern agent development and maintain oversight as adoption grows to eliminate and "Shadow IT".	★★★★★☆☆
	'Agent Architect' becomes a mainstream PP role.	As automation shifts from rigid workflows to autonomous agents, a new role emerges: the Agent Architect. Someone has to design how agents reason, hand off tasks, use context, and stay within guardrails. Organisations will need specialists who can orchestrate and govern multi-agent systems, not just build apps.	Deepen your understanding of the concepts outlined in this cheat sheet. If you want to move into an agent-focused role, start building the skills organisations will demand: orchestration, context design, and responsible AI.	★★★★★☆☆